

RTC Internet Web Space Community Guidelines

RTC Internet Customers must agree to use their web space in a manner consistent with all applicable local, state, and federal laws and regulations, and in accordance with the RTC Internet Service Agreement, Acceptable Use Policy, and the Community Guidelines set forth herein.

The guidelines listed below are a nonexclusive list of actions and content prohibited on Customer sites:

1. **Illegal Use:** Using the Services to transmit any material (by email, uploading/downloading, posting, or otherwise) that, intentionally or unintentionally, violates any applicable local, state, national, or international law, or any rules or regulations promulgated hereunder.
2. **Harm to Minors:** Using the Services to harm, or attempt to harm, minors in any way.
3. **Threats:** Using the Services to transmit any material (by email, uploading, posting, or otherwise) that threatens or encourages bodily harm or destruction of property.
4. **Harassment:** Using the Services to transmit any material (by email, uploading, posting, or otherwise) that harasses another.
5. **Fraudulent Activity:** Using the Services to make fraudulent offers to sell or buy products, items, or services, or to advance any type of financial scam such as pyramid schemes, "Ponzi" schemes, and chain letters.
6. **Forgery or Impersonation:** Adding, removing, or modifying identifying network header information in an effort to deceive or mislead is prohibited. Attempting to impersonate any person by using forged headers or other identifying information is prohibited. The use of anonymous remailers or nicknames does not constitute impersonation. Using deliberately misleading headers ("munging" headers) in news postings in order to avoid spam email address collectors is allowed.
7. **Unsolicited Commercial Email (UCE)/ Unsolicited Bulk Email (SPAM).** Activities that have the effect of facilitating UCE or SPAM email transmissions, whether or not that email is commercial in nature, are prohibited.
8. **Unauthorized Access:** Using the Services to access, or to attempt to access, the accounts of others, or to penetrate, or attempt to penetrate, security measures of RTC Internet's or another entity's computer software or hardware, electronic communications system, or telecommunications system, whether or not the intrusion results in the corruption or loss of data.
9. **Copyright or Trademark Infringement:** Using the Services to transmit any material (by email, uploading, posting, or otherwise) that infringes any copyright, trademark, patent, trade secret, or other proprietary rights of any third party, including, but not limited to, the unauthorized copying of copyrighted material, the digitization and distribution of photographs from magazines, books, or other copyrighted sources, and the unauthorized transmittal of copyrighted software. RTC Internet is registered under the Digital Millennium Copyright Act of 1998.
10. **Collection of Personal Data:** Using the Services to collect, or attempt to collect, personal information about third parties without their knowledge or consent.
11. **Reselling the Services:** Reselling the Services without RTC Internet's authorization.

12. Network Disruptions and Unfriendly Activity: Using the Services for any activity that adversely affects the ability of other people or systems to use RTC Internet Services or the Internet. This includes “denial of service” (DoS) attacks against another network host or individual user. Interference with or disruption of other network users, network services, or network equipment is prohibited. It is the Customer’s responsibility to ensure that their network is configured in a secure manner. A Customer may not, through action or inaction, allow others to use their network for illegal or inappropriate actions. A Customer may not permit their network, through action or inaction, to be configured in such a way that gives a third party the capability to use their network in an illegal or inappropriate manner.

13. News. RTC Internet Customers should use their best judgment when posting to any newsgroup. Many groups have charters, published guidelines, FAQs, or “community standards” describing what is and is not considered appropriate. Usenet can be a valuable resource if used properly.

The continued posting of off-topic articles is prohibited. Commercial advertisements are off-topic in most newsgroups, especially regional groups not specifically named for such. The presence of such articles in a group is not indicative of the group’s “intended” use. Please familiarize yourself with basic Usenet netiquette before posting to a newsgroup.

RTC Internet considers “cross-posting” to 10 or more groups within a two-week sliding window to be excessive. RTC Internet servers currently limit the number of allowable “cross-posts” to 9.

RTC Internet Customers may not cancel messages other than their own messages. A Customer may cancel posts forged in that Customer’s name. We may cancel any postings that violate this AUP.

14. Long Connections and Multiple Logins: Using a personal account for high volume or commercial use is prohibited. The Services are intended for periodic, active use of email, newsgroups, file transfers, Internet chat, games, and browsing the World Wide Web. Customers may stay connected so long as they are actively using that connection for the above purposes. Customers may not use the Services on a standby or inactive basis in order to maintain a connection. Accordingly, RTC Internet maintains the right to terminate any Customer’s connection following any extended period of inactivity as determined by RTC Internet.

15. Web Site Size and Space Limitations: All RTC Internet Customers receive at least 10MB free web space for use with their RTC Internet access account. Each Customer’s free web space is allocated at least 1GB of traffic per month (traffic is calculated on a formula multiplying the number of hits that your site receives by the size of your files). If a site exceeds its maximum monthly allotment of traffic, the site will become unavailable until the beginning of the next calendar month. A site that exceeds the maximum allowed web space size will also become unavailable. Unavailability includes but may not be limited to the inability to access the site publicly or to publish to or modify the site’s contents via certain Web creation tools.

RTC Internet, in its sole discretion, may take any one or more of the following actions in response to violations of these guidelines:

Issue written or verbal warnings.

Suspend the Customer’s web space privileges.

Suspend the Customer’s account.

Terminate the Customer’s account.

Bill the Customer for administrative costs and/or reactivation charges.

Bring legal action to enjoin violations and/or to collect damages, if any, caused by violations.

RTC Internet reserves the right to revise, amend, or modify this AUP, our Internet Service Agreement and our other policies and agreements at any time and in any manner. Notice of any revision, amendment, or modification will be posted at www.catt.com in accordance with the Internet Service Agreement.