

Unlimited Long Distance

Ringgold Telephone Long Distance Unlimited Calling Plan is available on a direct dialed basis subject to availability of facilities and where technically feasible. Service allows for unlimited calling to all locations in the continental United States and Canada.

Service Requirements:

- Unlimited Long Distance available only on local exchange service lines provided by RTC Solutions, Inc.
- Service available only to those premises that also subscribe to RTC Solutions, Inc. High Speed Internet service.
- Service subject to standard terms of service that includes, but is not limited to, payment for service, disputes, limitations of liability, etc. Terms of service are available on our website at rtctel.com.

Service Restrictions:

- Plans do NOT include International calls. Subscribers wishing to complete International calls must designate a carrier for such services. Ringgold Telephone Long Distance does not warrant the performance or pricing of international services provided by other carriers.
- Service not available on a casual dial basis.
- Special access services (800/900/700) and calling card and collect / third party calls are not included in plan.
- Service for use in traditional environment and is not to be used for the following:
 - Out bound call centers
 - Autofax / auto dial / telemarketing
 - Monitoring, intercom, transcription or any other non-voice communications service
- Service not available for resale /sharing / rebilling.
- The volume of traffic included in plan is based on normal level of usage of typical long distance calling historically experienced by qualifying RTC Long Distance customers. Traffic determined to be non-typical (including excessively high volumes, unusually long or short call durations, etc.) will be deemed to be non-qualifying traffic. Usage may be monitored for compliance/abnormal usage and the Customer may be required to demonstrate compliance with these restrictions where monitoring indicates non-compliance. If Ringgold Telephone Long Distance determines that Customer's use of the Service violates any of these and other restrictions, Ringgold Telephone Long

Distance, at its sole option and discretion, may move the Customer to another long distance plan or suspend, restrict or cancel the Customer's service.

- In the event subscriber is no longer eligible for plan participation, Ringgold Telephone Long Distance may suspend service on no less than two business days' notice to Subscriber.